

Room Directory



Grand Hôtel de l'Opéra

★★★★

Toulouse

Since 1780



Grand Hôtel de l'Opéra

Toulouse

Dear guests,

Welcome to Toulouse.

*This guide has been created to give you the most useful information
about our hotel and the city of Toulouse.*

Reception will be happy to answer any further queries you may have.

Dial 9

Vérane Fenech

General Manager

Grand Hôtel de l'Opéra
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E-mail : hotelopera@guichard.fr
www.grand-hotel-opera.com

Once upon a time...

The Grand Hôtel de l'Opéra, a symbol of a jealously preserved art of living, is today considered to be one of the most prestigious hotels in Toulouse. Boasting an exceptional location in the heart of the pink city, on Place du Capitole, it embodies the rich history of Toulouse.

Formerly the Collège Saint Martial dating from 1359 and then the Theatre of Liberty and Equality in 1792, this beautiful building became a hotel in 1909.

In 1980, the venerable building was converted into a sumptuous 4-star hotel. It combines the nobility of Toulouse's private mansions with the charm of Italian villas. Year after year, a series of initiatives were taken to further enhance the reputation of an establishment frequented by an international clientele.

In 1996, a fire led to the closure of 36 rooms. Bought 2 years later by the Rouleau family, the Grand Hôtel de l'Opéra regained all its splendour and made a fresh start. A complete refurbishment, the interior architecture magnified by Elisabeth Drapeau, renowned for the quality of her work. With rooms in 'Opéra red' or yellow, lithographs by Matisse or Saintignan, marble and wood bathrooms, here you will find charm, traditional service, comfort and well-being.

An atmosphere imbued with serenity and voluptuousness, a true haven of peace for an elegant stay...



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HOTEL SERVICES

Hotel bar

For a moment of relaxation, head to the bar to choose your favourite drink or an original cocktail from our menu.

Open Sunday to Tuesday until 10:15pm, Wednesday to Saturday until 11:30pm and Sunday until 9.45pm.

Dial 9

Laundry service

A laundry bag with the price list is available in the wardrobe in your room.

Any laundry left with reception before 8.30am will be returned the same day before 6pm (no service on Sundays).

Dial 9

Our massages

Treat yourself to a truly relaxing moment with our massage therapists, who will know how to meet your needs.

**Sessions of an hour or two hours, solo or duo.
Reservations must be made at reception at least 48 hours in advance.**

Dial 9

Wake-up service

A wake-up service is available at the hotel reception.

Dial 9

Internet

**Free Wi-Fi access is available throughout the hotel.
To obtain the access code, please contact reception.**

Wi-Fi assistance is available 24/7 on request.

A computer with internet connection and a printer are also available in the TV lounge.

Press

Connect to the hotel Wi-Fi, download the PressReader application and enjoy unlimited free access to thousands of newspapers and magazines for the duration of your stay.

On the day of your departure, access remains active for 3 hours so that you can continue to download your publications.

Dogs

Small dogs are welcome in our establishment for an additional charge of €18 per day.

We kindly ask that you do not leave your pet alone in the room in order to ensure its well-being and the peace and quiet of other guests.

In the event of damage or destruction caused in the room or in the establishment, we reserve the right to charge the corresponding costs.

Umbrella

In the event of bad weather, umbrellas are available from reception.
A €20 deposit will be charged if the umbrella is not returned.

Dial 9

Chargers et adaptaters

**Forgotten your charger or adapter?
The following items are available for sale at reception:**

- USB charging pad 15 €
 - Iphone Lightning cable 20 €
 - International adapter 20 €
 - Other cables 15 €
-

Iron and ironing board

An iron and ironing board are available upon request.
We recommend placing a towel between your laundry and the iron.
We accept no liability for any damage to your laundry.

Dial 9

Other services

A different type of pillow is available upon request at the front desk.

Sewing kits, manicure kits, toothpaste, shoe polish and other convenience items are also available on request.

Dial 9

Branded gifts

Have you enjoyed your stay and would you like to take away a souvenir of our hotel's atmosphere?

The following items are available for sale at reception:

- Bag holder 12 €
- Laundry bag 10 €
- Wallet 9 €
- Microfibre fabric 9 €
- Scarf 15 €
- Umbrella 20 €
- Car charger 15 €
- “Gueules du Rugby” perfume 50 €
- Bathrobe 45 €
- Book “Toulouse Art de Vivre” 36 €

Love box

Spice up your stay with our Love Box, available for purchase at the front desk. It includes a 100mL massage oil, naughty dice, a blindfold or handcuffs, and a feather tickler... to awaken all your senses.

Price: €58

Dial 9

Check - out

Rooms are available until 11.30am.

For late check-out requests, please contact reception (dial 9).

The management reserves the right to apply a surcharge for late departures.

In the event of early departure not notified at least 12 hours in advance, the night will be charged.

Seminars and meeting

Our establishment has three meeting rooms, one of which can accommodate up to 50 people.

The Capitouls room, with its vaulted red brick ceiling, reflects the typical architecture of Toulouse.

The more intimate Verrière room benefits from plenty of natural light.

The Bar is the ideal space for your cocktails or receptions.

These spaces are ideal for organising your events.

Our sales department will be happy to answer any questions you may have.

Dial 9



Eco-responsibility

Aware that the actions we take today will have a direct impact on tomorrow's world, the Grand Hôtel de l'Opéra is implementing various initiatives to limit its environmental impact, with the aim of preserving the planet and ensuring a sustainable future.

We are committed to responsible management of water, energy and waste, with objectives such as sorting and recycling, the use of low-energy light bulbs, partnerships with local and regional suppliers, reducing the use of single-use products such as shower gel, and setting up a refill centre for our cleaning products. We are also raising our customers' awareness of the eco-actions they can take to minimise our ecological footprint.

You too can take simple steps to help protect the environment:

- Turn off the lights in your room when they are not needed.
- Use the waste separation bin in the hotel lobby to dispose of paper, cardboard, cans, plastic, glass, etc.
- Use air conditioning and heating sparingly, as they consume a lot of energy.
- Do you really need to change your towels every day? Place them in the bath or on the floor only if you want them changed.
- For sheet changes, place the card on your pillow if you want a change; for longer stays, we change the sheets every 4 days (3 nights without a change).
- Earn 500 BONUS points per night on your Rewards card if you do not wish your room to be changed by hanging the dedicated sign on your door.
- The hotel's privileged location in the heart of the city means you can leave your car in the car park and explore the city on foot, by bike or by public transport.

With its concern for the environment, the Grand Hôtel de l'Opéra is one of more than 2,400 establishments in France committed to sustainable tourism, and has held the Clef Verte label since July 2025. This label, developed in France by the Teragir association, recognizes our commitment to sustainable development.



Accessibility

The hotel is fully accessible to people with reduced mobility.

A ramp provides easy access to the hotel. A PMR (person with reduced mobility) room is also available.

Please specify your disability when booking, so that we can allocate you the most suitable room.

Accessories such as remote controls and telephones with large buttons, as well as handrails and mats for the shower or bath, are available on request from reception.

Evacuation

If the hotel is evacuated, please leave all your belongings in your room and go to the assembly point in Place du Capitole.

The number of occupants will then be counted.



YOUR ROOM FACILITIES

Heating & air conditioning

To protect our planet, the temperature in the room is kept between 20°C and 22°C in winter, and between 22°C and 25°C in summer.

Safe deposit box

We advise you to leave your valuables and money in the safety box provided in your room.

The management declines all responsibility in the event of theft of valuables left in your room.

A safety box is also available at reception.





Phone

To call another room
please dial the number of the desired room

- Reception9
- Baggage service9
- Room service9
- Breakfast9
- Outside line0 + N°

0112

European emergency number

015

SAMU

017

POLICE

018

FIREFIGHTERS

International dialing codes

To make an international call, first dial **0** and wait for the dial tone. Then dial **00**, followed by **the country code**, then your **correspondent's number without the initial 0** if there is one.

South Africa	+27
Germany	+49
Algeria	+213
Australia	+61
Saudi Arabia	+966
Argentina	+54
Austria	+43
Belgium	+32
Brazil	+55
Canada	+1
Chile	+56
China	+86
Egypt	+20
United Arab Emirates	+971
Spain	+34
United States	+1
France	+3
India	+91
Italy	+39
Ireland	+353
Japan	+89
Morocco	+212
Mexico	+52
New Zealand	+64
Netherlands	+31
United Kingdom	+44
Switzerland	+41
Tunisia	+216

National telephone calls are charged at €0.30 per 3 minutes.

Television

TF1	1
France 2.....	2
France 3	3
France 4	4
France 5	5
M6	6
ARTE	7
LCP	8
W9	9
TMC	10
TFX	11
Gulli	12
BFM TV	13
CNEWS	14
LCI	15
France Info	16
CStar	17
T18	18
NOVO	19
TF1 Série Film.....	20
L'équipe	21
6Ter	22
RMC Story	23
RMC Découverte	24
Chérie 25	25
CANAL + Kids	30
Via Occitanie TLSE	31
CANAL + Cinéma.....	32 / 43
OCS	39
CANAL + Sport 360	40
CANAL + Série	41
CANAL + Foot	42
NHK World Japan	46
BBC News	47
24H	51
Euronews German	53
Bloomberg Europ TV	54

BREAKFAST
&
ROOM SERVICE

Breakfast

An buffet breakfast is served every morning on the ground floor.

You can also choose to have breakfast in your room. To do so, please fill in the breakfast order form (available from reception) and hang it outside your door **before 3am**, indicating the time you would like to be served.

BREAKFAST ROOM OPENING TIMES

6.45am to 10.30am, weekdays

7.30am to 11.00am, weekends, bank holidays and some school holidays

ROOM SERVICE

7.00am to 10.30am, every day

**Rates: €24 per person and €22 per person for direct bookings
Free for children under 12**

Room service

You can find the Room Service menus using the QR code on your desk.

The snack menu is available 24 hours a day.

For all other requests, please contact reception by dialling 9.

GASTRONOMIC RESTAURANT

Gastronomic Restaurant Les Jardins de l'Opéra

This Michelin-starred gastronomic restaurant is a landmark address in Toulouse.

In a beautiful dining room under a rotunda glass roof, you'll discover Stéphane Tournié's imaginative cuisine based on authentic regional products and a wine list full of treasures.

authentic regional products and a wine list full of treasures.

**Open Tuesday evening to Saturday
from 12H00 to 14H30 and from 20H00 to 23H00**

Tel. : 05 61 23 07 76

www.lesjardinsdelopera.fr



TRANSPORT

Airport

www.toulouse.aeroport.fr

Toulouse Blagnac airport is 10 kilometres from the city centre.

Access by car / taxi: 30 minutes

Please note! During rush hour, allow an extra 30 minutes.



Train station

Matabiau station is 2 metro stations from the hotel on line A.
It is also about 15 minutes away by taxi or on foot.

Information and timetables in real time

www.garesetconnexions.sncf.fr

Metro station
Line A - Marengo SNCF

Bike rental

The city of Toulouse provides a self-service bicycle hire service that can be used with a simple credit card: 'VélôToulouse'.

The nearest station to the hotel is the Capitole metro station.

The price is €1.20 for 24 hours, with an unlimited number of journeys during that period.

You can also opt for a €5 pass, valid for 7 consecutive days, again with unlimited journeys.

The first 30 minutes of each journey are free.

For more information :

<https://velotoulouse.tisseo.fr/>

Parking

Car park tickets are on sale at reception at a preferential rate. You can buy them when you check out.

Maximum height of Capitole public car park: 1m80

Maximum height of Jean-Jaurès public car park : 1m90

Maximum height of Matabiau public car park: 1m90

Maximum height of Saint-Cyprien public car park: 2m

For more information :

<https://www.indigoneo.fr/fr/parkings/755/parking-capitole>

Public transport

Toulouse has a metro, tramway and bus service, so you can easily reach most of the city's points of interest. Capitole metro station is just a stone's throw from the hotel, in front of the tourist office. **If you want to get around the city by foot, by bike or by public transport, the best way to do it is by soft means of transport!**

For more information :
www.tisseo.fr

Taxis

We recommend that you order your taxi the day before your departure. Our reception team will be happy to do this for you.

Dial 9

PRICES

- Train station 15 € - 83 €
- Airport 40 € - 114 €

TOURISM AND LEISURE IN TOULOUSE

Useful information

DOCTOR

If you wish to consult a doctor, reception will arrange an appointment for you.

Composez le 9

PHARMACY

There are four pharmacies not far from the hotel:

- **Pharmacie Puig**, 51 rue de la Pomme – 05 61 21 14 66.
Monday to Saturday, 9.15am to 7.15pm
- **Pharmacie du Capitole**, 18 place du Capitole – 05 61 21 60 18.
Monday to Friday 9am to 7pm and Saturday 9am to 1pm and 2pm to 7pm.
- **Pharmacie de la Croix Verte**, 11 rue Charles de Rémusat – 05 61 21 26 74.
Tuesday to Saturday 8.30am to 7.30pm and Monday 2pm to 7.30pm
- **Pharmacie du Progrès**, 148 rue St Rome – 05 62 84 56 14.
Monday through Saturday from 9:30 AM to 7:15 PM and Saturday from 10:00am to 7:15pm

For a pharmacy on call, please contact reception

Dial 9

SPORT

Near the hotel, there is a Movida sports hall
25 Rue Léon Gambetta – 05 61 22 41 31

Special rates:
€15 for a day
€25 for a week

www.movidaclub.fr

HAIRDRESSER

If you wish to make an appointment with your hairdresser or if you need him/her to come to the hotel, please contact reception.

Dial 9

RELAXATION AREA

If you would like to make an appointment in the relaxation area, please contact reception.

Dial 9



Discover the *Ville Rose*

MUSEUMS

Toulouse has a wide range of museums to help you learn something new and have a great time. Here is a list of the main museums.

- **Musée des Augustins** – museum of fine arts, sculptures and paintings
- **Musée Saint Raymond** – museum of antiques
- **Musée des Abattoirs** – museum of modern and contemporary art
- **Muséum de Toulouse** – natural history museum ‘Life sciences and consciousness’
- **Musée Paul Dupuy** – museum of decorative and graphic arts
- **Hôtel d’Assézat** – art history museum, Fondation Bemberg (Bemberg collection)

On the first Sunday of every month, admission to the museums and permanent exhibitions is free.

All the information you need is available in the Culture section of the Tourist Office website:

www.toulouse-tourisme.com



THE CITÉ DE L'ESPACE

Close to the centre of Toulouse, the European Space Adventure Park opens the doors of the Universe to you.

Discover 2,500 m² of diverse exhibitions to delight young and old alike.

For more information :
www.cite-espace.com



Photograph : www.toulouse-tourisme.com

AIRBUS AND AEROSCOPIA

As a major player in the French and Toulouse economy, Airbus is offering you the chance to visit their facilities and find out more about this aeronautical giant.

You will need your passport.

For more information :
www.manatour.fr

If you have any questions, please ask at reception
Dial 9

LE PETIT TRAIN TOULOUSAIN

From the Place du Capitole, board the Petit Train Toulousain for a guided tour of Toulouse in just 35 minutes!

In low season (January to June and September to December) :

Route 1: 4 departures per day

Route 2: 3 departures per day

High season (06 July to 25 August)

Route 1: 11 departures per day

Route 2: 6 departures per day

For more informations :
www.petittraintoulouse.com

CITY TOUR TOULOUSE

City Tour Toulouse offers you a 1h20 audio guided tour (8 languages available) in a cabriolet bus to help you discover Toulouse, its city centre and historic monuments.

Several departures each day: 2 rue du Poids de l'Huile (opposite the Capitole)

For more informations :
www.citytour-toulouse.com



Must-see places in Toulouse

LA BASILIQUE SAINT SERVIN

The largest Romanesque building currently preserved in France and a UNESCO World Heritage Site, and one of the largest churches in Europe, awaits you close to the hotel on the other side of the Place du Capitole, at the end of the Rue du Taur.

LA CATHÉDRALE SAINT-ÉTIENNE

This architecturally stunning building is a 10-minute walk from the hotel.

LES JACOBINS

The convent is one of the city's most original buildings.

LE CANAL DU MIDI

Inaugurated in 1681, this construction by Pierre Paul Riquet is now a Unesco World Heritage site.

You can enjoy a stroll along the canal or aboard a boat.

More informations :

<http://www.plan-canal-du-midi.com>

L'ENVOL DES PIONNIERS

A museum dedicated to aviation and its legendary history in Toulouse, with exhibitions, themed tours and workshops at Montaudran.

LA HALLE DE LA MACHINE

Toulouse's exhibition centre, home to the Minotaur, the Arignea and the Trail of Giants, presents the show machines of François Delarozier's company La Machine.

LA MAISON DE LA VIOLETTE

Péniche dedicated to the Toulouse violet offers a range of products based around this plant in its shop, as well as a permanent exhibition and tastings.



TOURIST OFFICE

www.tourisme-toulouse.com

Near the hotel, in the Donjon du Capitole, is the Toulouse Tourist Office. Here you will find information on current shows and suggestions for guided or self-guided tours of the city.

From June 1 to September 30

At reception and by telephone

Monday to Saturday, 9.30am to 7pm
Sundays and public holidays from 10.00 am to 6.00 pm

From 1 October to 31 May

At reception

Du lundi au samedi de 09h30 à 18h00
Dimanches et jours fériés de 10h00 à 18h00

By phone

Monday to Saturday from 09:30 to 18:00
Bank holidays on weekdays from 10:00 to 18:00, closed 0
Closed on Sundays

Closed on 25 December and 1 January

Tel. : 05 61 11 02 22

Shops

If you have some shopping to do, the Monoprix supermarket is at 39 rue Alsace-Lorraine, on the right as you leave the hotel.

**Opening hours: Monday to Saturday, 8am to 9.45pm
Sunday from 09:00 to 19:40**

www.monoprix.fr

For your shopping, all the major clothing, footwear and perfume brands can be found in the Saint-Georges and Saint-Étienne districts, right next to the Carmes district where you'll find a host of antique dealers.

Galleries Lafayette is also just a stone's throw away on the right of the hotel at 4-8 rue Lapeyrouse.

Ouvert du lundi au samedi de 10h00 à 20h00

The typical Victor Hugo and Carmes markets are well worth a visit

Marché Victor Hugo

Tuesday to Sunday, including public holidays, 6am to 2pm

Marché des Carmes

Tuesday to Sunday, 7am to 1.30pm

Going out

CASINO LUCIEN BARRIÈRE

If you're looking for a relaxed or lively evening out, the Casino Barrière de Toulouse has what you're looking for. Games, shows, concerts, restaurants...

Free shuttle every day (Sundays and public holidays included) between 12pm and 11pm, departing every hour from the Casino (breaks at 4pm and 9pm).

More informations :

<https://www.casinosbarriere.com/toulouse>

CINÉMAS

The major cinemas are close to the hotel.

Find programmes and information on the following websites:

CINÉMA PATHÉ WILSON : <https://www.pathe.fr/cinemas/cinema-pathe-wilson>

CINÉMA AMERICAN COSMOGRAPH : www.american-cosmograph.fr/

CINÉMA ABC : www.abc-toulouse.fr

LA CINÉMATHÈQUE : <https://www.lacinemathequedetoulouse.com/>

THÉÂTRE DU CAPITOLE

The Grand Théâtre du Capitole is opposite the hotel.

Find all the information and bookings on the website.

More informations:

www.theatreducapitole.fr

THÉÂTRE DE LA CITÉ CDN

The famous Théâtre National de Toulouse is just a stone's throw from the hotel.

Find all the information and bookings on the website :

On-site booking

More informations:
theatre-cite.com/

THÉÂTRE SORANO

The famous Théâtre Sérano is located in the Carmelite monastery and offers a wide range of performances, from classical pieces to new works, dance and circus.

Booking on site

More informations:
theatre-cite.com/

CAVE POESIE

Toulouse's iconic performance venue offering a variety of works ranging from theatre and poetry to dance.

Booking on site

More informations:
cave-poesie.com/

LA COMÉDIE DE TOULOUSE

Toulouse's cosy 300-seat theatre in the heart of the Chalets district.

Booking on site

More informations:
lacomediedetoulouse.com/fr

Restaurants

If you would like to eat out in Toulouse, you will find below some good addresses for all types of cuisine.

If you wish, we can make a reservation for you.

Dial 9

MICHELIN-STARRED RESTAURANTS

Les jardins de l'Opéra * - Stéphane Tournié

Lunch service

Wednesday to Saturday from 12.00 to 13.30

Dinner service

Tuesday to Saturday, 8pm to 9.30pm

Michel SARRAN *

Lunch service

Tuesdays, Thursdays and Fridays from 12:00 to 13:45

Dinner service

Monday to Friday, 8pm to 9.45pm

L'Ecorce *

Lunch Service

Tuesdays, and Thursdays through Saturdays from 12:00pm to 1:30pm

Dinner Service

Tuesdays through Saturdays from 7:15pm to 8:45pm

SEPT *

Lunch service

Fridays and Saturdays from 12:00 to 13:00

Dinner service

Tuesday to Saturday from 20:00 to 21:00

OUR SUGGESTIONS

Le Bibent

7 days a week
5 Pl. du Capitole, 31 000 Toulouse
06 48 71 73 65

.....

Les Illustres

7 days a week
9 Pl. du Capitole, 31 000 Toulouse
05 31 61 56 00

.....

Le Capoul

7 days a week
13 Pl. du Président Thomas Wilson, 31 000 Toulouse
06 61 21 08 27

.....

Brasseries Les Beaux-Arts

7 days a week
1 Quai de la Daurade, 31 000 Toulouse
05 61 21 12 12

.....

Le Bon Vivre

7 days a week
15 bis Pl. du Président Thomas Wilson, 31000 Toulouse
05 61 23 07 17

.....

Le J'Go

7 days a week
16 Pl. Victor Hugo, 31000 Toulouse
05 61 23 02 03

.....

La braisière

7 days a week
42 Rue Pharaon, 31000 Toulouse
05 61 52 37 13

.....

Le colombier

Closed on Sunday
14 Rue de Bayard, 31000 Toulouse
05 61 62 40 05

.....

Le Bouillon du Capitole

Open daily from 11:30am to 10:45pm
1 Place du Capitole, 31000 Toulouse

.....

Le Genty Magre

Open from Wednesday to Saturday
3 Rue Genty-Magre, 31000 Toulouse
05 61 21 38 60

.....

Perlostrea

7 days a week
1 Rue de Bayard, 31000 Toulouse
05 61 62 43 46

.....

Chez Émile

Closed on Sunday and Monday
13 Pl. Saint-Georges, 31000 Toulouse
05 61 21 05 56

.....

Ma Biche sur le Toit

Closed on Sunday
4-8 Rue du Lieutenant Colonel Pélissier 6th floor - Galeries Lafayette, 31000 Toulouse
05 31 61 56 19





Grand Hôtel de l'Opéra

★★★★

Toulouse